Terms and Conditions

Refunds will be honored only for event tickets over \$100 and if cancellation is received at least 21 calendar days prior to the start of the event. A 75% refund will be issued for cancellation requests received 8-20 days before the beginning of the event. Service fees will not be refunded. No refunds will be granted for cancellations made less than 8 days prior to the event. All requests must be received in writing. In the unlikely event that an event is cancelled or postponed due to insufficient enrollments or unforeseen circumstances, VDOS Consulting will refund registration and service fees but cannot be held responsible for any other expenses, including cancellation or change charges assessed by airlines, hotels, travel agencies, rental car agencies, or other organizations.